



gloCOM GO iOS 6.4.0

Release Notes

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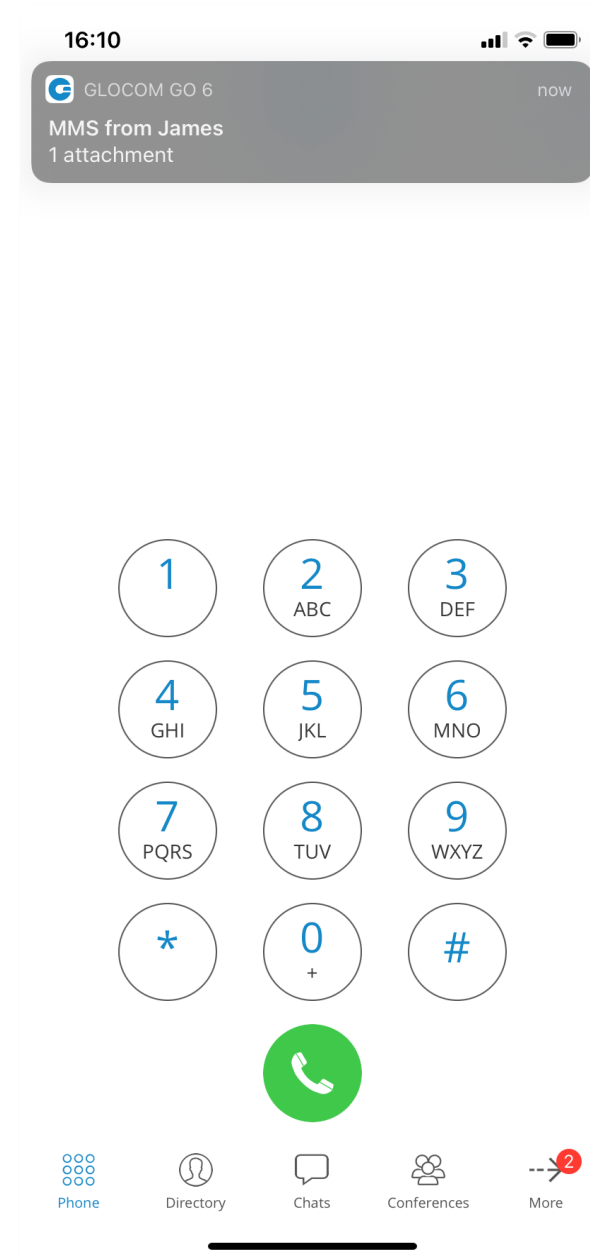
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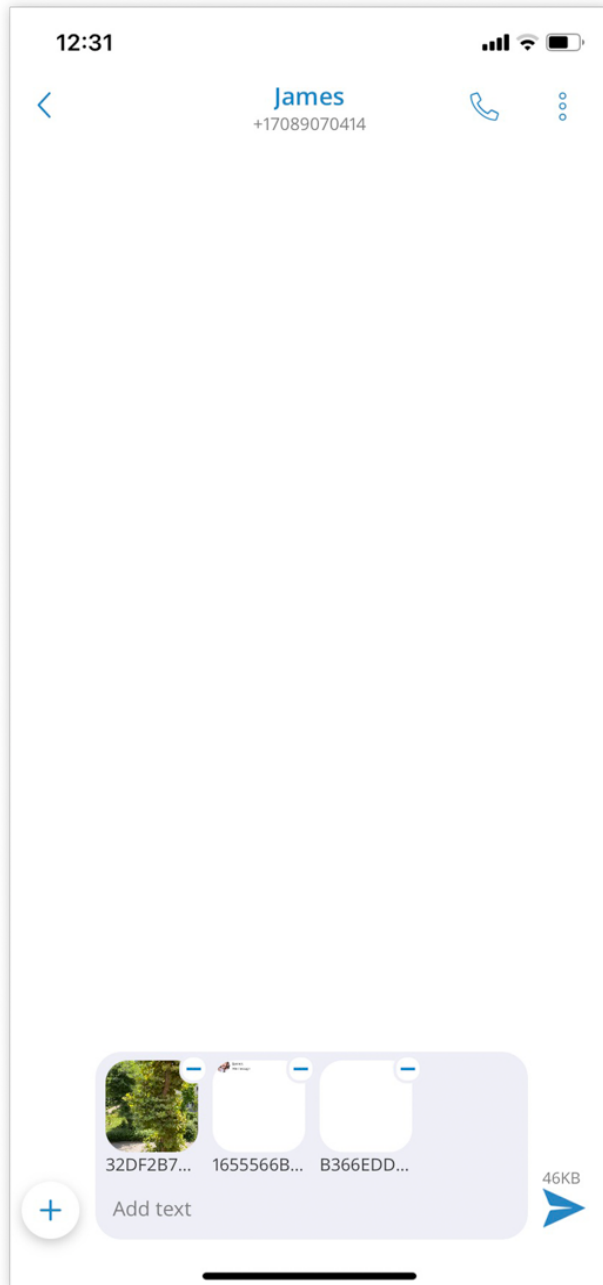
Sending and Receiving MMS

The MMS message is an enhancement to the standard SMS message. The main difference between SMS and MMS messages is that the user can send multimedia and other files in their messages. It includes media such as videos, pictures, audio clips, GIFs, and much more.

The maximum size of uploaded files is 500 KB, or up to ten (10) files per message. Additionally, MMS allows up to 1000 characters of text in your message.

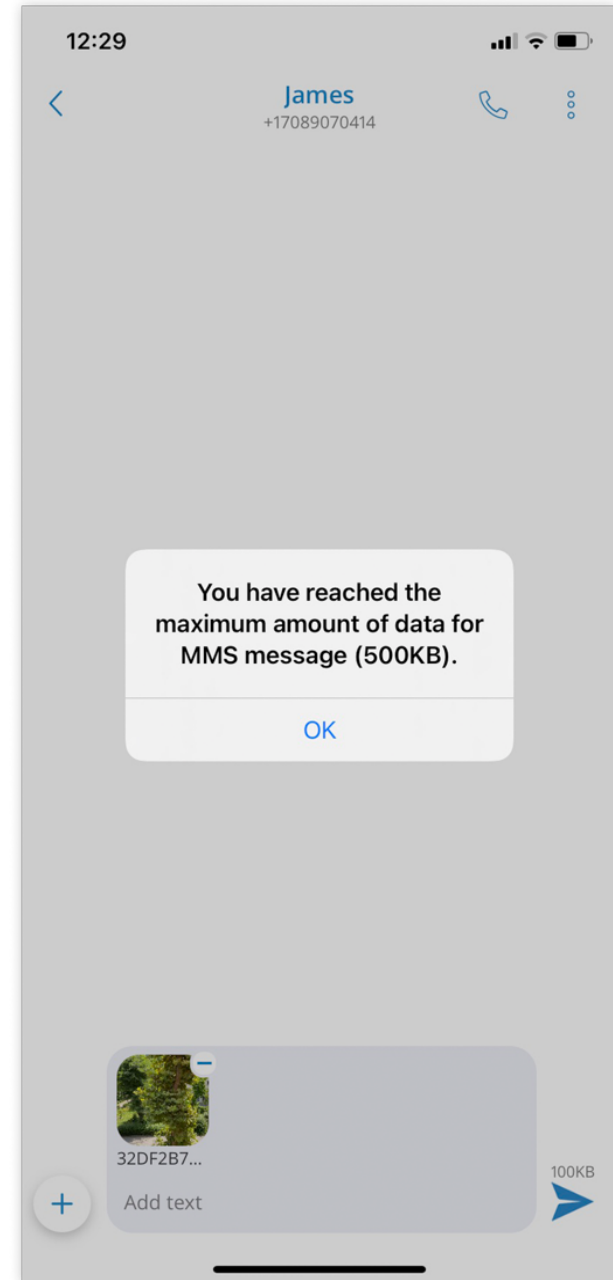
MMS notifications have the same behavior as chat notifications - when an MMS message is received, a notification pops up.





The plus (+) sign is used to send files and it can be found on the bottom left side of the SMS screen. Clicking the button opens up a dialog where the user can pick up to ten (10) files to be sent to the currently selected conversation. Users can upload a max of 500 KB of multimedia data.

If the user selects data that exceeds 500 KB, or if more than ten (10) files are selected, a pop-up message will appear displaying: **“Maximum size of attached files for MMS reached.”** All files that exceed the previously mentioned limits will be discarded.

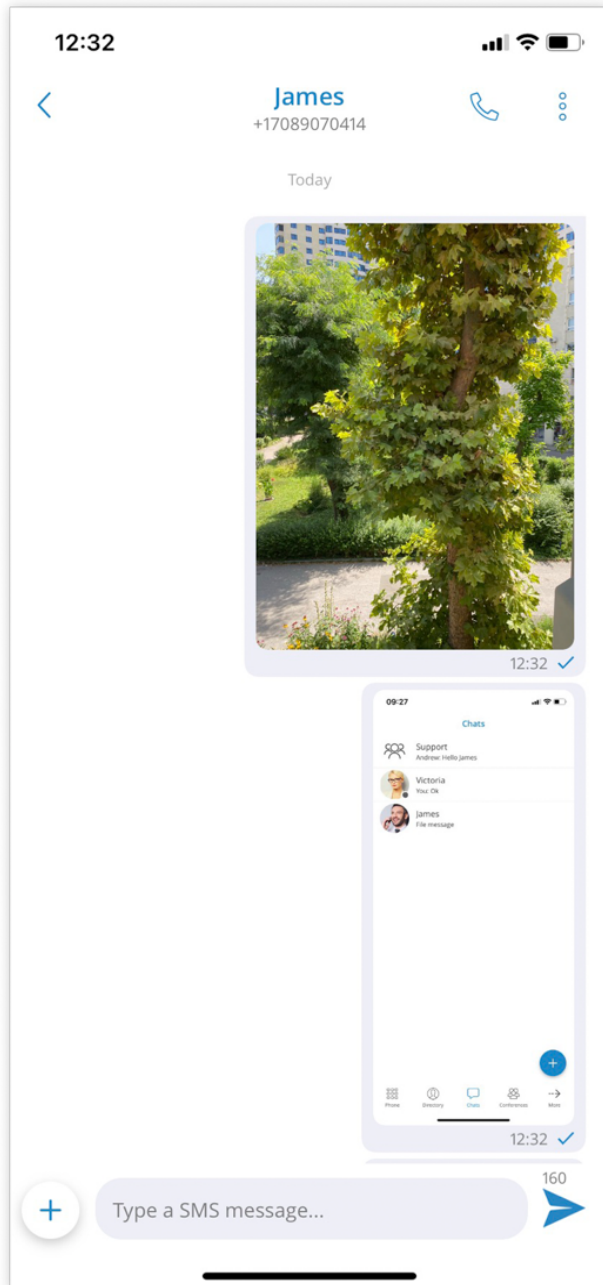


Please note that supported MMS files are as follows:

- 1. Image Files** - jpeg, png, gif
- 2. Audio Files** - MP3, OGG, AMR
- 3. Text Files** - PDF, Vcard, txt
- 4. Video Files** - mp4

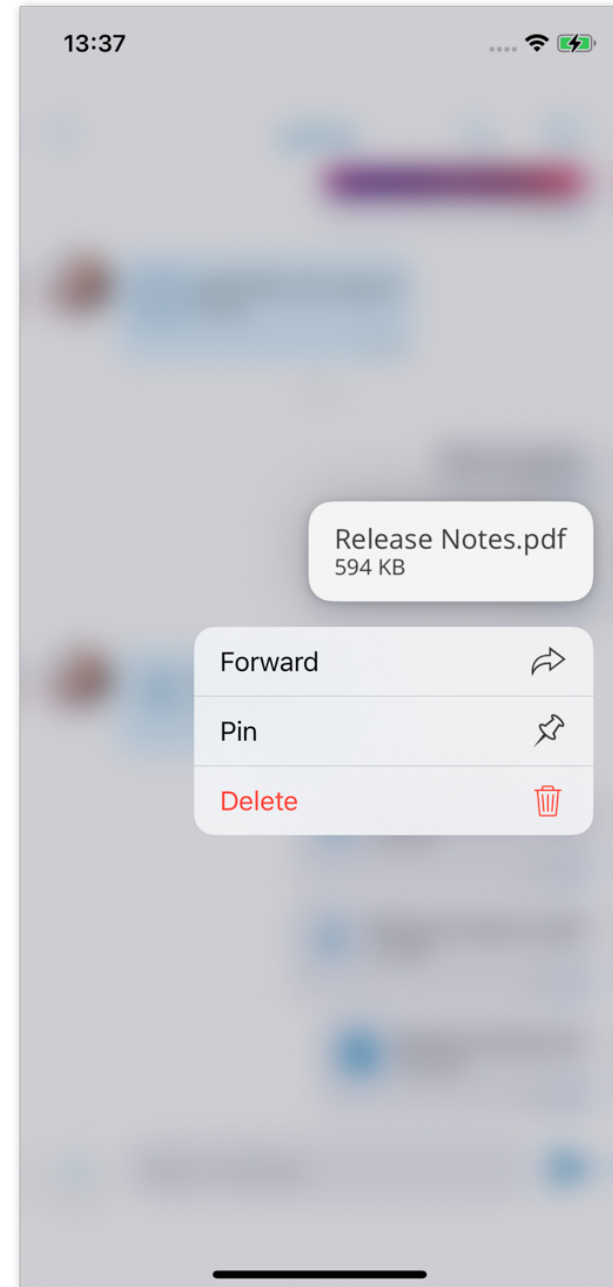
If a file is selected, an SMS message becomes an MMS message, which can be seen on the right side of the 'Send SMS/MMS' button as the counter of the remaining kilobytes is displayed instead of the character counter. After selecting the files, a thumbnail with the file name for each selected file will be displayed above the text area within the input field. Also, it is possible to remove the selected files from the MMS message by pressing the – icon in the top right corner of the file.

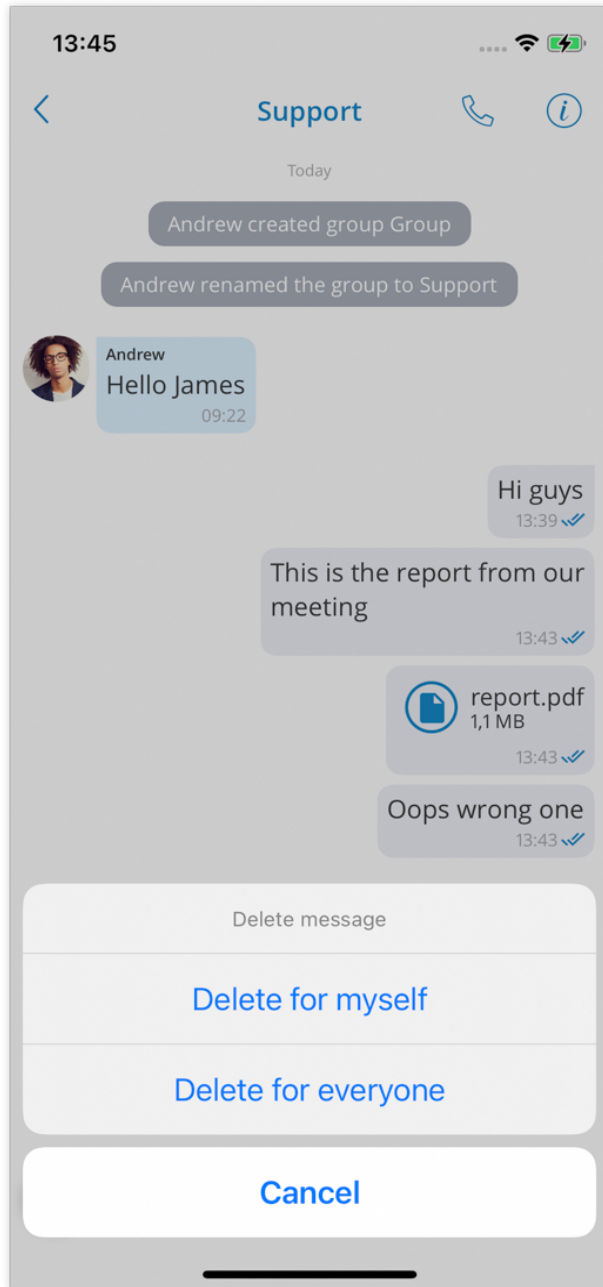
gloCOM will automatically download all files smaller than 500 KB when connected to WiFi.



Delete Chat Messages

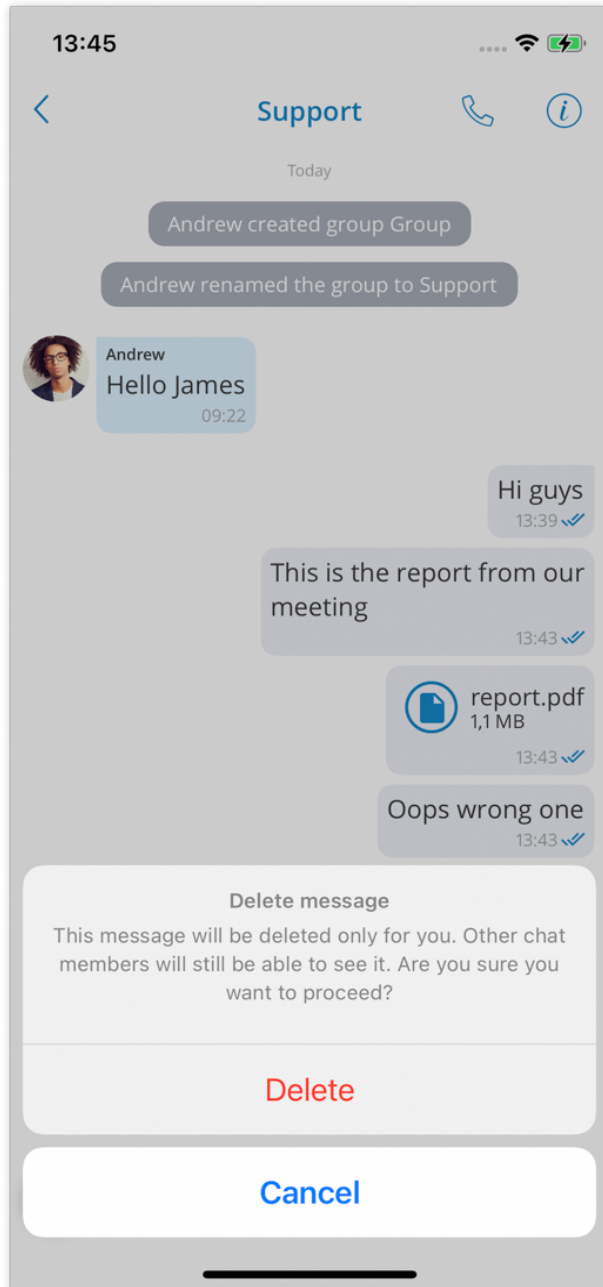
This option allows users to delete text and file messages. To delete the desired message, long press on it and select **Delete Message** from the menu.





Following the deletion action, the confirmation dialog will show up with two options for outgoing messages:

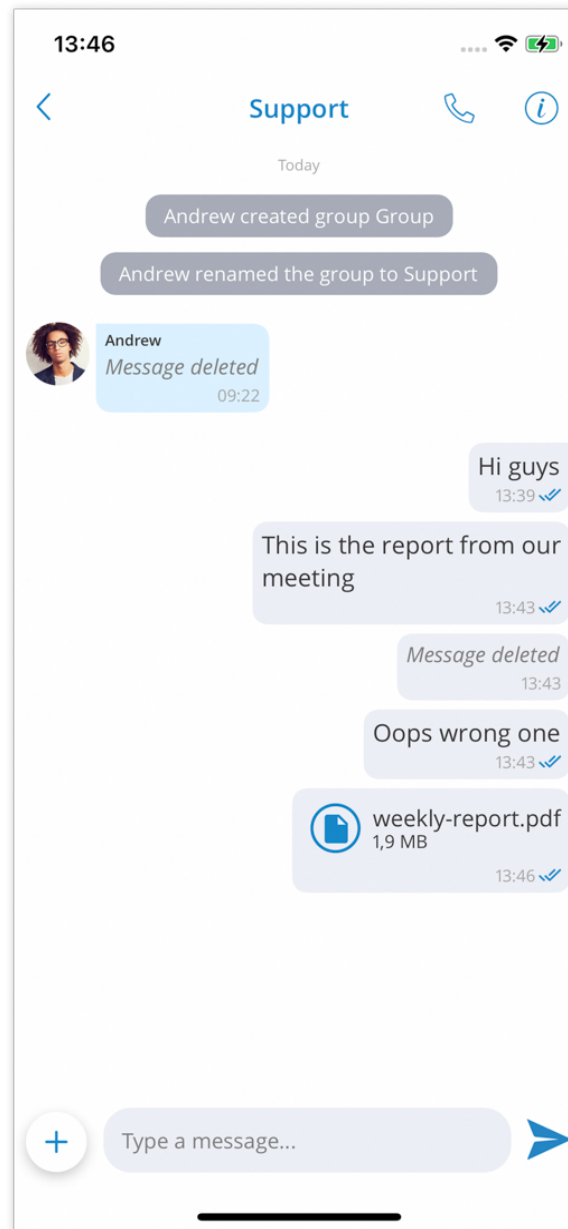
1. **Delete for myself** with the following sub-content:
"This message will be deleted only for you. Other chat members will still be able to see it. Are you sure you want to proceed?"
2. **Delete for everyone** will automatically delete the message for all participants without additional confirmation dialog.



For incoming messages, there is only one option:

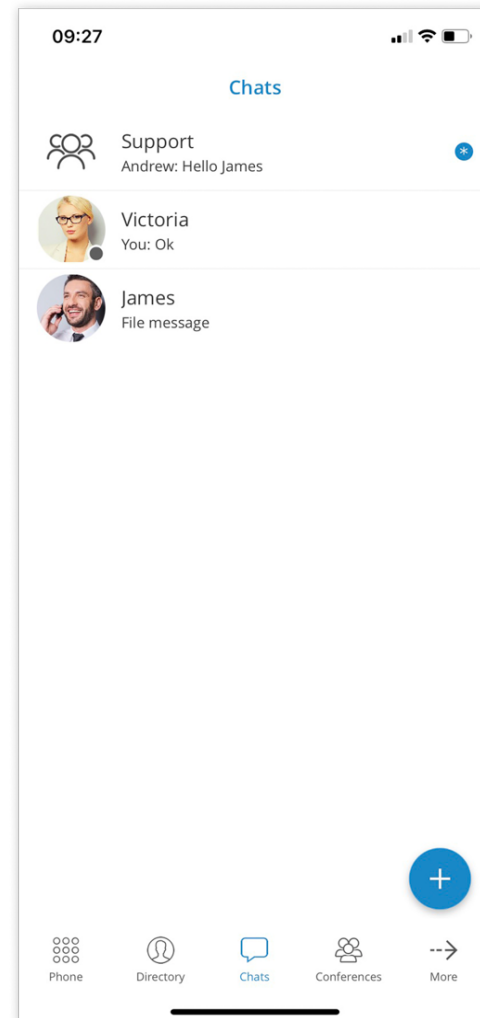
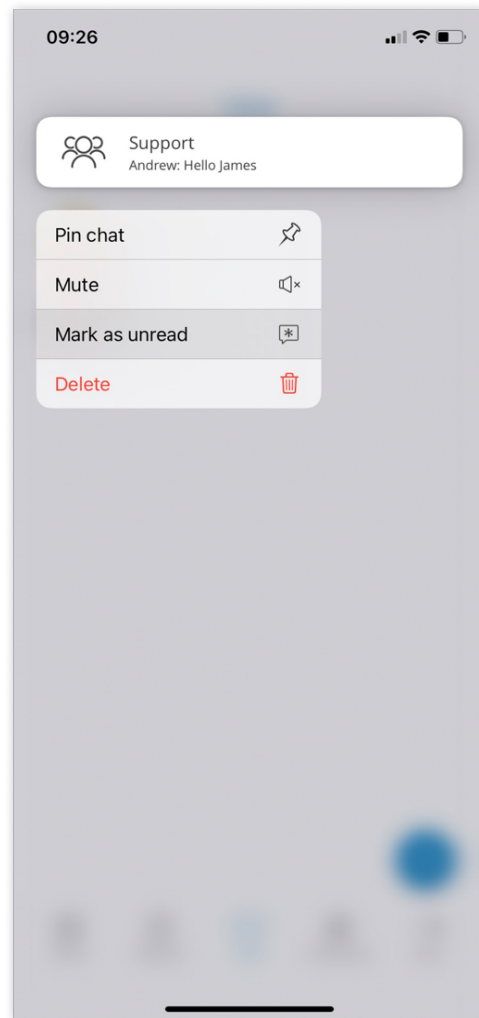
1. **Delete for myself** with the following sub-content:
“This message will be deleted only for you. Other chat members will still be able to see it. Are you sure you want to proceed?”

After deleting the message, the Message delete indicator shows up.

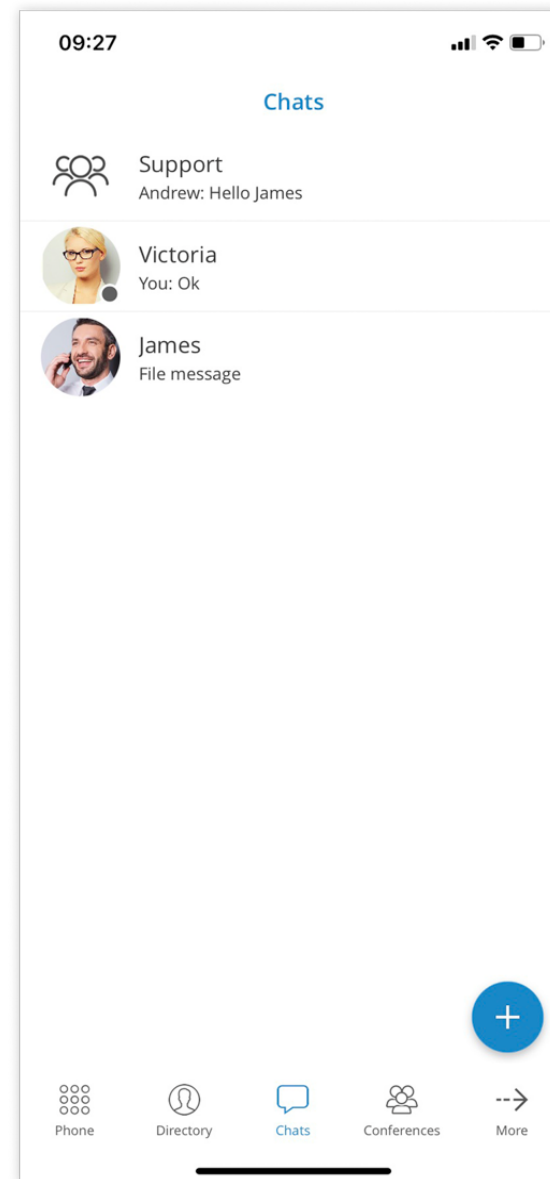
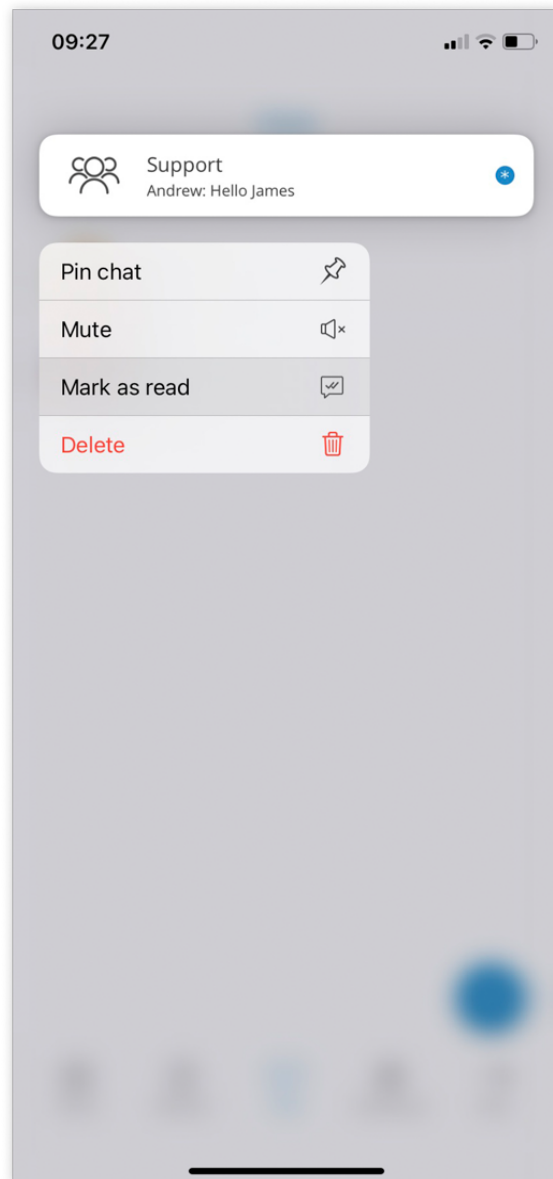


Mark Chat Conversation as Read/Unread

This feature offers the option to mark any conversation as Read/Unread. When choosing the conversation as Unread, the Unread indicator will be displayed for this conversation.



With any action taken within that conversation, the Unread status will be removed. Also, opening that conversation or marking it as read will remove the unread indicator.



Call History Sync

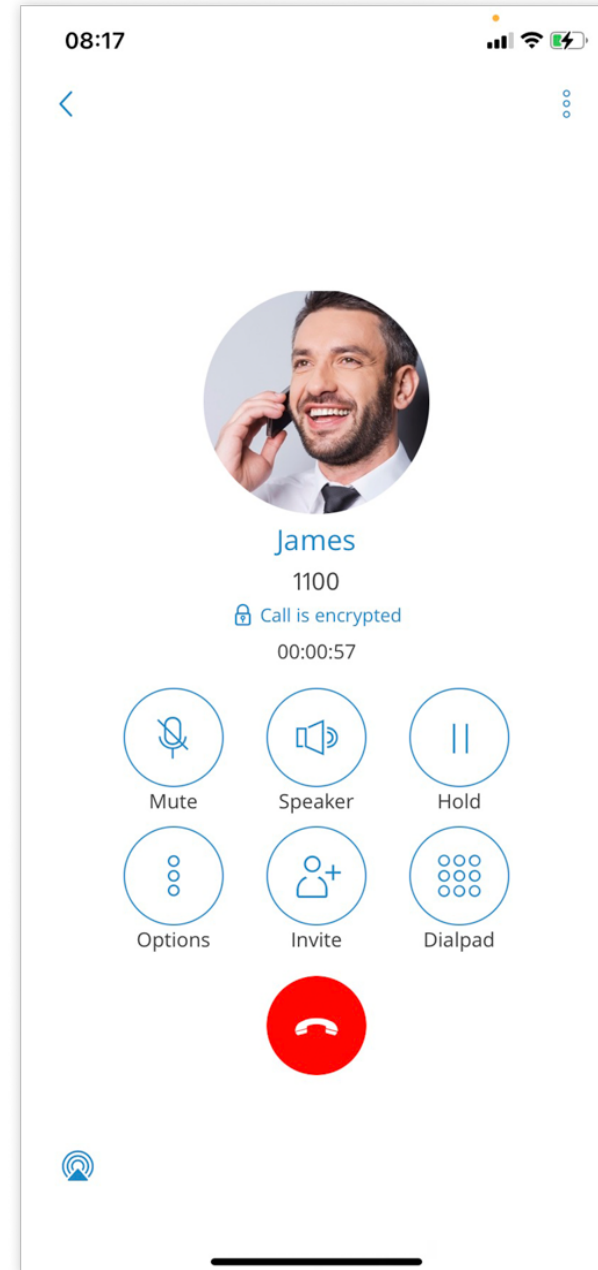
In the 6.4.0 version, call history sync between desktop and mobile apps is available. Now when you log into your account and navigate to the Recents tab, you will find your call history.

Each call you make on the desktop will be reflected on your mobile devices. If you mark a missed call as seen on your mobile device, it will now be marked as seen on your desktop and other mobile devices. If you delete your call history on one device, it will be synced and deleted on all of your devices.

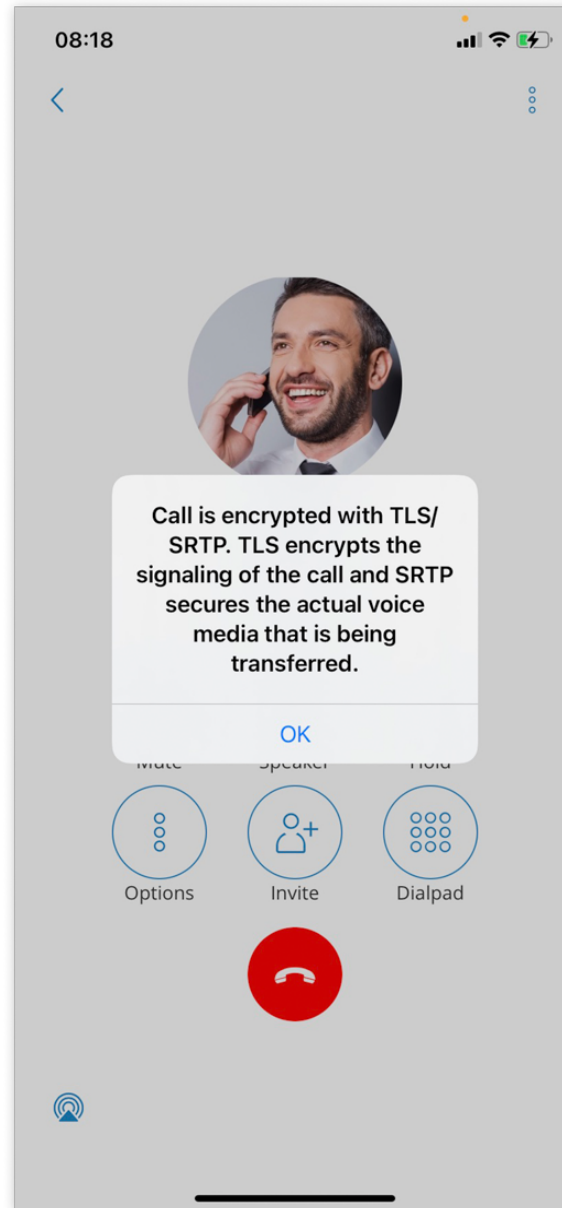
The new call history sync feature offers greater flexibility. When logging into your device, it will sync up to hundreds of previous calls no older than a month. One important feature to add is that call history is also backward compatible with older versions of PBXware that do not have unified call history.

Call Encryption Indicator

During an ongoing call, there is an indicator that shows call encryption if a call is encrypted. Call encryption settings are configured on the server by default, but users can override them within PBXware.



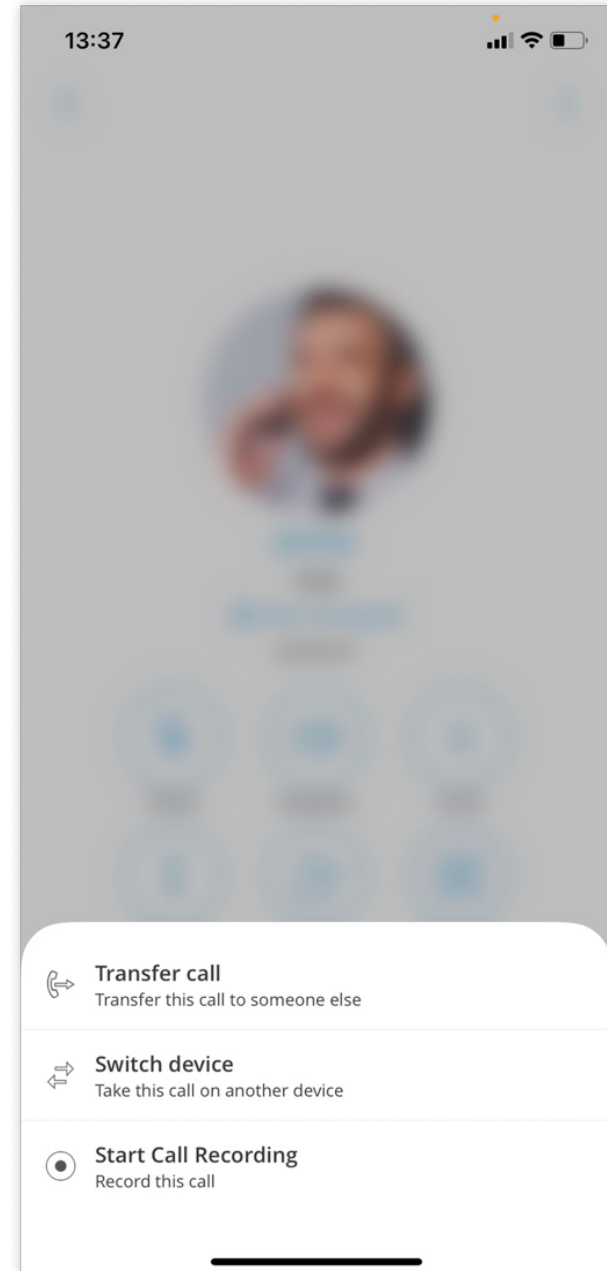
The indicator should only be present when the TLS encryption is enabled. Clicking it will bring a pop-up message explaining the encryption.



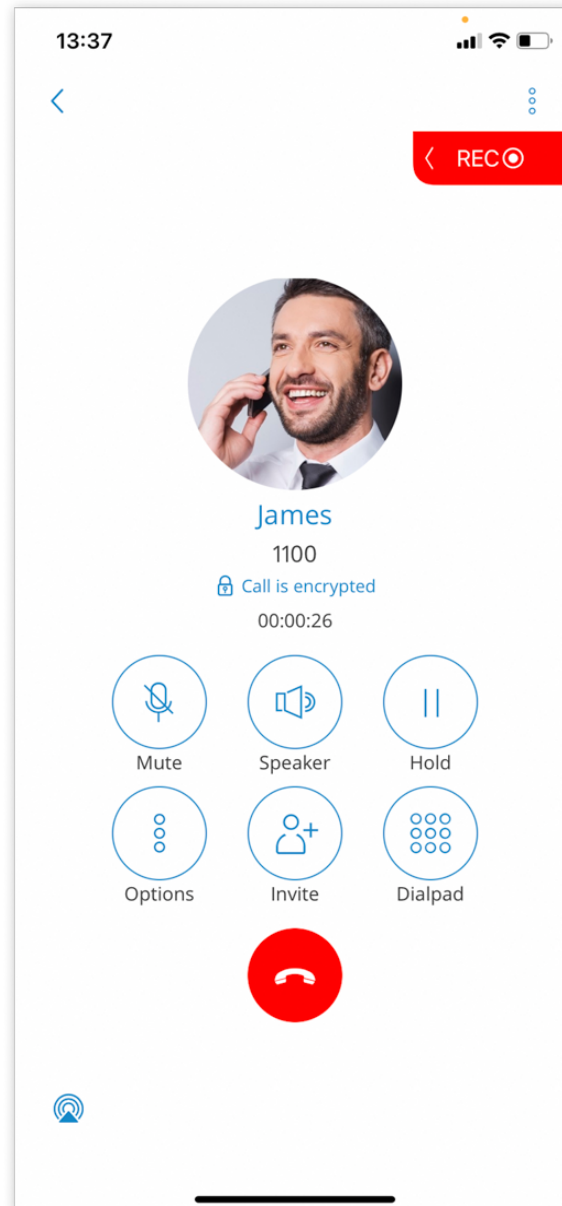
Call Recording Indicator

This feature allows users to start a call recording at any moment during the call.

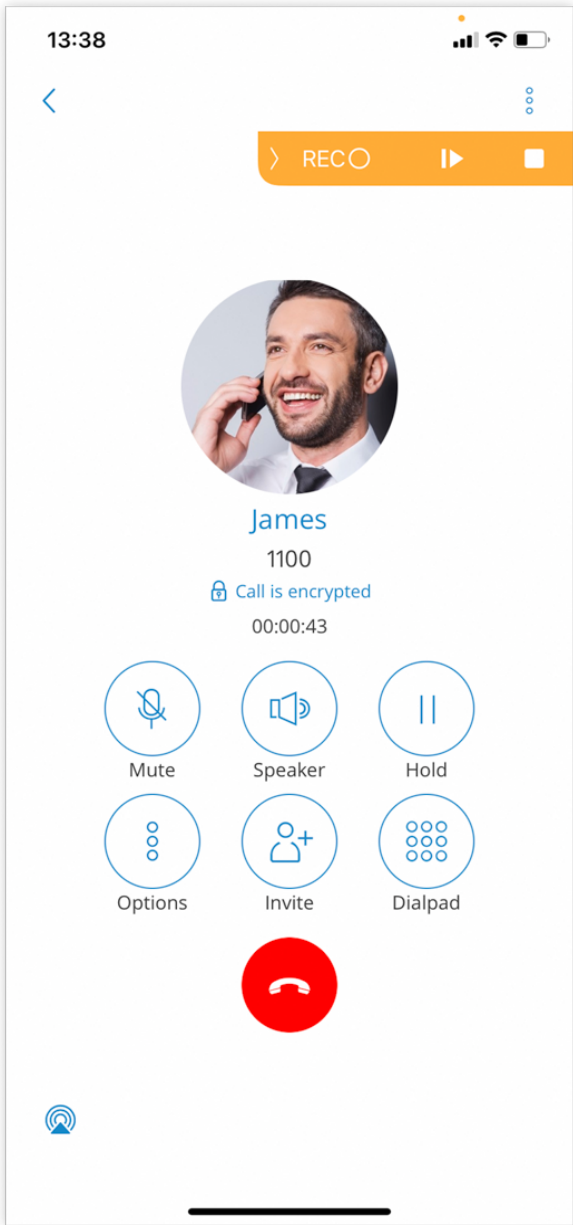
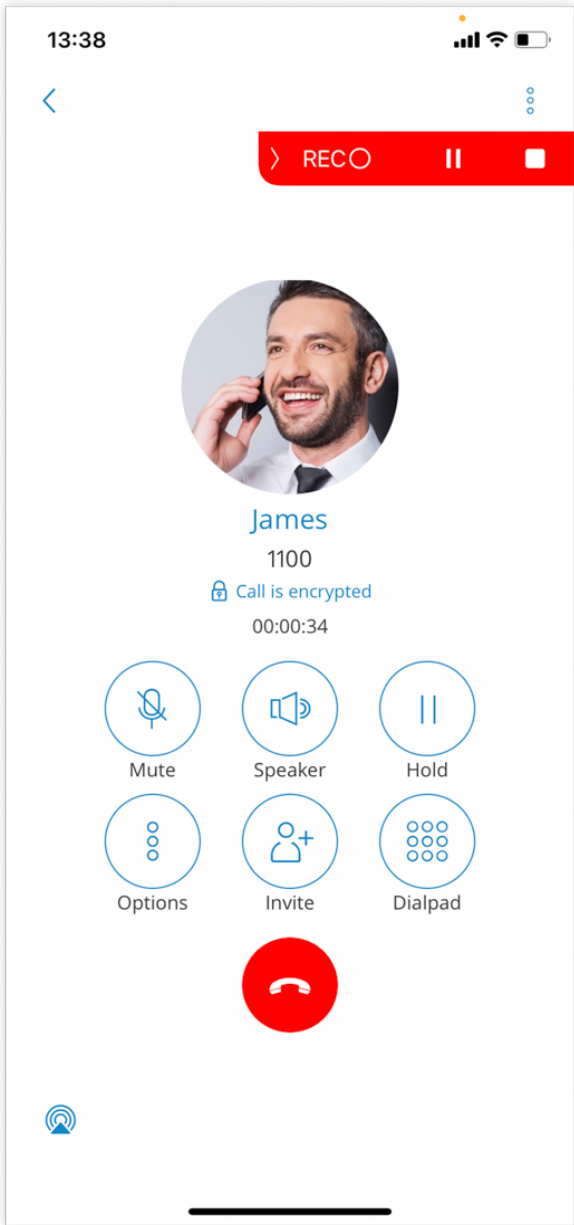
This feature starts by clicking the Options button, located below the Mute button, and selecting Start Call Recording. It is only available if it is enabled in Enhanced Services for the user's Extension in PBXware.



Once the call recording is started for a call, the indicator on the ongoing call screen is visible, showing that the recording is active.

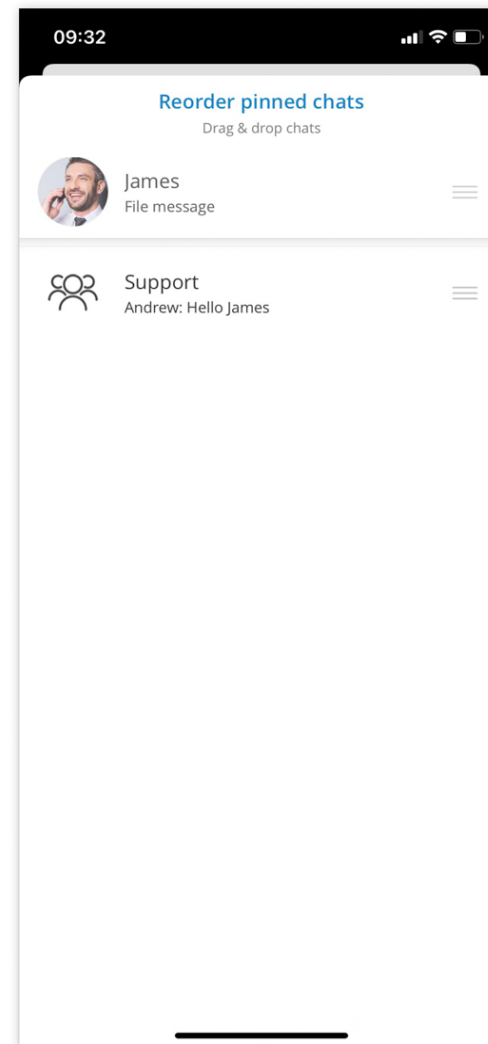
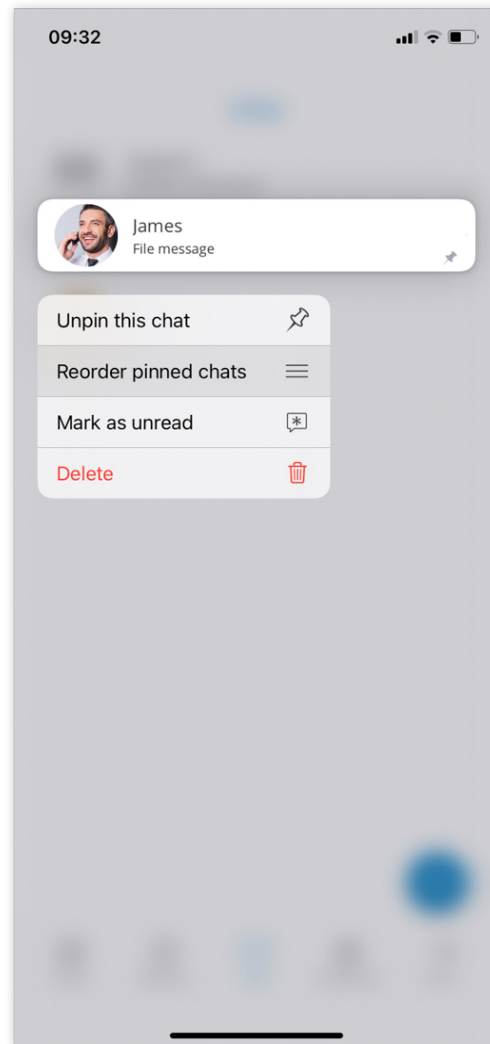


Users are also able to pause/unpause and stop the recording.



Reorder Pinned Sessions

Users can rearrange pinned conversations following their needs by using drag and drop. This allows them to prioritize pinned conversations.



Bug Fixes

- › Fixed a crash when conference call state changes
- › Fixed issues where transfer fails and the alert is showing on the call transfer failure
- › Fixed issue with no dial tone on the supervised transfer
- › Fixed issue where a keyboard is displayed when biometric auth is requested from the user
- › Fixed multiple issues with chat messages and keyboard interaction
- › Fixed issue where the pinned message wasn't fetched if it is distant from current messages
- › Fixed issue where pressing on a user that we do not have a chat session with results in empty screen on chat search results
- › Fixed issue where calls that are started with speakerphone were reverted to the earphone
- › Fixed issue where selected contact was not removed on transfer screen if the user does not press the X icon
- › Fixed issue with blank alert buttons when 'Increase contrast' option is enabled in accessibility settings
- › Fixed issue where options button was missing in conference calls
- › Fixed issue where outgoing calls failed for unknown numbers when calling from received voicemail

CONTACT BICOM SYSTEMS TODAY

to find out more about our services

Bicom Systems (USA)

2719 Hollywood Blvd
B-128
Hollywood, Florida
33020-4821
United States

Tel: +1 (954) 278 8470
Tel: +1 (619) 760 7777
Fax: +1 (954) 278 8471

Bicom Systems (CAN)

Hilyard Place
B-125
Saint John, New Brunswick
E2K 1J5
Canada

Tel: +1 (647) 313 1515
Tel: +1 (506) 635 1135

Bicom Systems (UK)

Unit 5 Rockware BC
5 Rockware Avenue
Greenford
UB6 0AA
United Kingdom

Tel: +44 (0) 20 33 99 88 00

Bicom Systems (FRA)

c/o FONIA

Zac du Golf
15 Impasse Oihana
64200 BASSUSSARRY

Tel: +33 (0)5 64 115 115
Email: contact@fonia.fr

Bicom Systems (ITA)

Via Marie Curie 3
50051 Castelfiorentino
Firenze
Italy

Tel: +39 0571 1661119
Email: sales@bicomsystems.it

Bicom Systems (RSA)

12 Houtkapper Street
Magaliessig
2067
South Africa

Tel: +27 (10) 0011390

email: sales@bicomsystems.com

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